



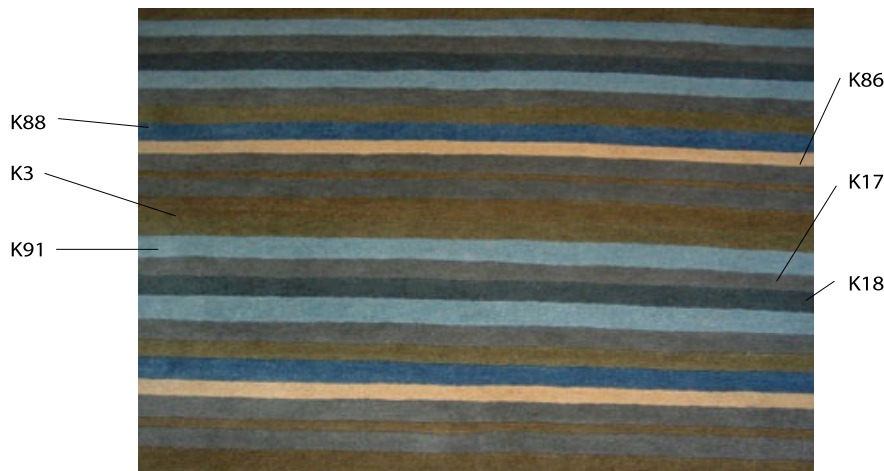
The custom carpet design process

At Himalayan Carpets, creating your custom carpet masterpiece is simple. You have the option of using one of our designers to create a design from scratch, or you can leverage an existing design and modify it to fit your needs. Follow these 10 simple steps below:

1. Start with a sample design that you prefer and indicate the preferred size (magazine, handdrawn, electronic are all acceptable):
6' x 9'



2. Using our the yarn colors we provide you, select the colors to modify on the existing design and pattern areas where the preferred color change shall occur.



You can contact us at anytime to help walk you through this process. Or, you can just mail us a picture that has no color changes and we can reproduce it for you (Note: we reserve the right to refuse production of patterns deemed as copyright infringement).

3. Next, indicate the type of Edging and Binding you prefer (if you have a sample picture, please include):
Fringe edge



All of our carpets are between 60-100 knot Tibetan wool. 60 knot is a lesser cost to you but still a wonderful quality. Indicate if you prefer a wool or a silk/wool blend.

100% Wool, 60 knot

4. Mail Design and specifications to:

US Postal Service:

Himalayan Carpets
PMB 242, PO Box 7399
Breckenridge, CO 80424

Express Mail (Fedex, UPS, DHL):

Himalayan Carpets
88 Marksberry Way
Breckenridge, CO 80424

Or email to:

himal@rki.com

And that's it! 70% of our clients use this very simple process for selecting their carpets, the process of finding the perfect design and modifying it to fit their needs. The other 30% use our artists to develop a concept design from scratch.

5. Our in house designers take this concept form and will contact you directly by phone to ask any outstanding questions.

6. Strike-off option: We can create a 2'x2' strikeoff for you to approve colors. This is an actual sample hand died and constructed at the factory. This adds 4-6 weeks to the process and is an additional charge of \$175.

7. We will send back a final design for approval and the invoice detailing the costs.

All costs include design assistance, production, shipping and handling.

8. A 50% deposit is required to start production.

9. The production process takes approximately 10-12 weeks. We will notify you when the carpet has been created and is ready to be shipped to the US.

10. We use DHL to ship your carpet direct to you from our weaving factory in Nepal. Payment in full is expected prior to shipping the carpet to you from our Katmandhu location.

Return Policy:

Since this a custom carpet made to your specifications we do not provide refunds. Errors in orders are reviewed on a case by case basis. Shipment of the carpet back to us in Breckenridge is at your cost. **All sales are final.**